



Care advice: HAND TUFTED RUGS

All rugs retain their appearance and shape for longer if you remove dirt and stains regularly. If you have a light, single-colour rug you will naturally need to clean it more often than a darker, patterned rug. Shaking or beating a hand tufted rug subjects it to rough treatment that can damage the rug. We therefore recommend that you vacuum and air your rug instead. If you have a hand tufted rug, you can also turn it upside down and carefully beat the reverse side so that loose dirt drops out.

Vacuum clean often

Effective vacuuming is the easiest and most environmentally friendly cleaning method. It is also the most economical. When you vacuum regularly you remove all the loose dirt and dust. Do not use a vacuum cleaner with a rotary brush nozzle on long pile rugs where there is a risk of damaging the yarn and the twisted thread pairs. Note that it is quite normal for the rug to loose individual fibres when used, these are excess fibres and does not affect the general quality of the rug. If you want to get rid of excess fibres faster, you can vacuum the rug daily for an initial period.

Comb long-pile rya rugs

To maintain the appearance of your longpile rya rug you can comb the pile of the rug at regular intervals. You can do this with a coarsetoothed comb or a small plastic rake.

Rotate the rug

To get a more even exposure to sunlight and wear, we recommend that you rotate the rug regularly.

Remove stains

For best results, remove stains immediately. With dry stains, we recommend scraping. Begin from the edge of the stain and scrape towards the centre. Take care not to damage the fibres. Remove wet

stains by laying kitchen roll on the stain. Then use warm water and a cloth or sponge. Dampen the stain, soak up the water, then repeat the process until the stain is gone. Be careful not to wet the rug too much, as this can affect the glue which holds the yarns in place. Remember that hand tufted rugs in linen are sensitive to water, so take particular care with the amount of water you use. Do not rub the stain, as that makes it more difficult to remove, and can also damage the fibres. On greasy and other difficult stains, you can use a ph-neutral, bleach-free cleaner. Sponge thoroughly to remove all traces of the cleaner, so that the fibres can regain their natural properties. Residual cleaner can cause allergies. See Kasthall's stain guide for more information on how to remove various types of stain.

Professional cleaning

We recommend that the rug is cleaned by a professional cleaner, using the extraction method on a flat surface. The quantity and temperature of the water will depend on the material and pile length. Good ventilation during the drying process is essential. Shrinkage will be about 3-5%. Kasthall's rugs are not to be machine-washed or dry-cleaned.

Rugs treated with flame retardant

Rugs impregnated with a flame-resistant agent to meet specific fire standards can be supplied to order. Impregnated rugs must not be washed in water since that destroys the flame-resistance. If the rug is washed in water, it must be re-impregnated to maintain flame-resistance.

For instructions around re-treatments of rugs, please contact your local Kasthall representative or e-mail info@kasthall.se

Contact us if you are unsure about how to look after your rug or if you have any questions.